

## **JAMES RIVER BUS LINES COMPLETES SECURITY TRAINING**

FOR IMMEDIATE RELEASE

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James River Bus Lines met with a group of motorcoach industry safety and security experts in Washington, DC recently to take part in a two-day workshop and series of coordinated crisis-management exercises related to Homeland Security. The program was the third and final installment of crisis-management field exercises, a major component of the security training provided by the American Bus Association (ABA) and the United Motorcoach Association (UMA). James River Bus Lines was one of only 5 motorcoach operators invited to participate nationwide. The training was in conjunction with the intercity bus security grant program from the Transportation Security Administration (TSA).

The exercises tested the coordination and effective response of several motorcoach companies to a verifiable threat to safe motor-carrier operations within a given region. The scenarios evaluated the motorcoach companies' communications capabilities; accountability procedures; implementation of crisis management and incidence response plans; and media, public, and customer service relations.

TSA management staff and selected officials witnessed the exercises, which were coordinated by Spec. Rescue International with the support of ABA and UMA staff, Consolidated Safety Services, Inc., and selected industry partners.

James River Bus Lines has always been a leader in transportation safety and passenger satisfaction. Although its safety record is among the best in the country, the company is always looking for opportunities to enhance James River's ability to improve safety and security for its passengers as well as North America.

James River Bus Lines is a full service Motorcoach Tour and Travel Organization serving the Eastern United States for over 75 years.