

# NEWS RELEASE

## Pond Roofing Earns Coveted 2009 Super Service Award from Angie's List

## It is the third year in a row for this win.

**Fairfax, Virginia - February 10, 2010**: **Pond Roofing** has been selected to receive the prestigious and difficult-to-earn 2009 Angie's List Super Service Award. This award reflects Pond Roofing's consistently high level of customer satisfaction.

The Angie's List Super Service Award is awarded at the beginning of each year to companies that have achieved and maintained a superior service rating on Angie's List throughout the past year. Fewer than five percent of the companies on Angie's List meet the eligibility requirements to be considered for the award.

"Our Super Service Award winners are the cream of the crop when it comes to customer service," says Angie Hicks, founder of Angie's List. To help consumers easily identify these winners, a Super Service Award logo is added to each company's listing on AngiesList.com, and winning firms can place the logo on their own web sites.

Betsy Pond, president of Pond Roofing states: "Since 1964, we have been building a first-class reputation which is reflected in our unblemished record with the Better Business Bureau and in our 'Top rating for quality' in the Washington Consumers' CHECKBOOK. Most of our business comes from referral clients who have heard about our extraordinary quality and service from one or more of our 30,000+ customers."

#### **About Pond Roofing**

Pond Roofing has been providing Northern Virginia residents with quality roofing services since 1964. A family-owned and operated business, its mission is to provide outstanding high-quality products and services with a focus on client satisfaction. Pond Roofing helps Northern Virginia homeowners maintain the look and value of their homes by offering professional roofing installation and repair services.

Pond Roofing provides services that meet the future needs for home energy efficiency while lowering home maintenance concerns. In addition to roofing, the company offers a variety of

other services including ventilation systems, seamless gutters and downspouts, gutter repair, skylights, sun tunnels, windows, siding, and the gutter protection system Gutter ProTech®. Over 90% of Pond Roofing's business comes from referrals from satisfied customers, including installing roofs on second- and third-generation customers' family homes. Pond Roofing is a Class-A licensed and fully insured contractor. For further information about Pond Roofing, visit the company web site at: www.pondroofing.com.

### About Angie's List

Angie's List is where consumers turn to gather information on local contractors and companies in more than 280 different categories. Currently, over 600,000 consumers across the United States rely on Angie's List to help them find the right contractor or company for the job they need done. Angie's List members have unlimited access to the list via Internet or telephone, receive the Angie's List magazine, and can utilize the Angie's List complaint resolution service. For more information, visit <u>www.angieslist.com</u>.

For more information, please contact Josh Fertel, River City Marketing at 703-218-1750 or Josh@rivercitymarketing.com, or Betsy Pond at 703-573-8000, <u>betsy@pondroofing.com</u>.

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